

File No.: AKP 24/2017

Tel. No.: 22 405 537

Nicosia, 4 August 2017

Mr. ...

[Nimer2003@hotmail.com](mailto:Nimer2003@hotmail.com)

Dear Mr. ...,

I refer to the complaint you submitted to my Office, by e-mails dated 5 and 16 February 2017, regarding the change of your official documents in order to reflect your preferred gender and name.

During the investigation of your complaint and following your telephone conversation with the responsible, for your file, Officer, I sent letters to the General Secretary of the Ministry of Foreign Affairs and the Ambassador of the Republic of Cyprus in Germany. In my letters, I outlined the details of your complaint, stressing out, in particular, that you have undergone hormonal treatment and mastectomy and that you have managed to change your gender and name in your documents in Germany. However, the discrepancy in your Cypriot official documents causes a number of difficulties in your daily life. I also referred to your allegations that you have contacted the Embassy of Cyprus in Germany and that you were informed that you need to come to Cyprus and follow a court procedure in order to change your documents.

On 6 July 2017, I received the reply of the Cypriot Ambassador in Germany. The Ambassador stated that, following an inquiry among the Embassy staff, there has been no communication on your behalf regarding this matter. The only relevant communication took place in the end of 2016 when a woman (who mentioned that she works in the Social Welfare Services of Munich) requested information regarding the process of modification of your official documents. However, there has not been any request from her or from your behalf in order to forward any application to the responsible Cypriot authorities.

Regardless of the above, the Cypriot Ambassador emphasized that priority of the Embassy remains the service of all Cypriot citizens in Germany. In this regard, he advised that you contacted the Embassy or to send them your contact details (phone number, postal /electronic address) in order for them to contact you. Alternatively, you can send the Embassy a letter regarding the need to change your documents

and they will take all appropriate actions in order to forward your request to the involved authorities in Cyprus.

Given the abovementioned information, I do not consider necessary any further intervention on my behalf. I forward this letter to the Ambassador of Cyprus in Germany in order to inform him and bring you in contact.

I remain at your disposal for any other matter falling within the scope of my mandate.

Yours sincerely,

Maria Stylianou Lottides  
Commissioner for Administration  
and Human Rights

Cc.: H.E. Ambassador